



Office of Performance Analytics (OPA)

Greg Useem,
Chief Performance Officer

What OPA Does



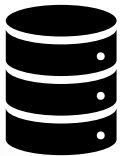
Analysis

OPA collaborates with departments to analyze issues, challenges, and questions through research, data, and process analysis; resulting in analysis reports that include findings and recommendations to inform decisions



Performance Dashboards

OPA works with departments to identify, visualize, and track indicators in order to provide insights to inform decisions and provide information to the community on how well City services are performing

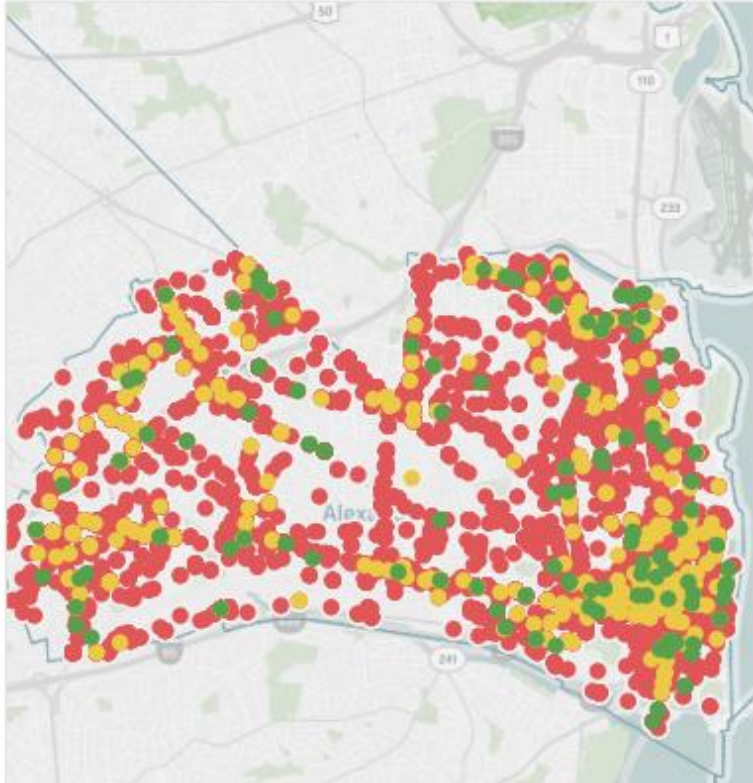


Data & Surveys

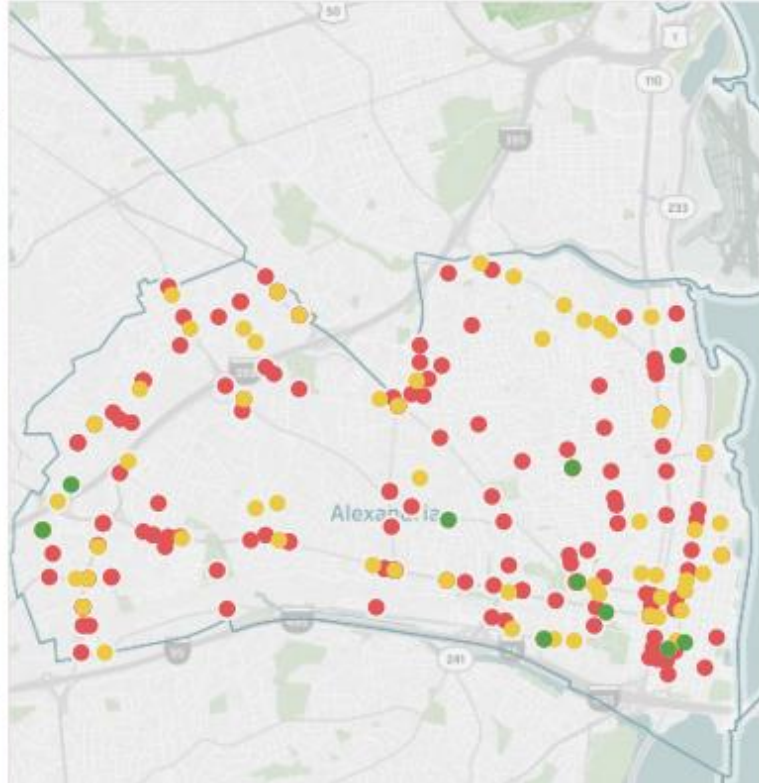
In order to have data for performance dashboards and analysis reports, OPA centralizes data from City systems and conducts rigorous surveys

Analysis Example

All Crashes



KSI Crashes



Crash Type

- Bicycle
- Pedestrian
- Vehicle Only

Dashboard Example

Alexandria COVID-19 Dashboard

Total new cases per 100,000 persons in the past 7 days

101.1
High Transmission

Level of Community Transmission

Low	0-9.99	■
Moderate	10-49.99	■
Substantial	50-99.99	■
High	≥100	■

Total Cases: 12,885

Change since
Yesterday: 37 ↑

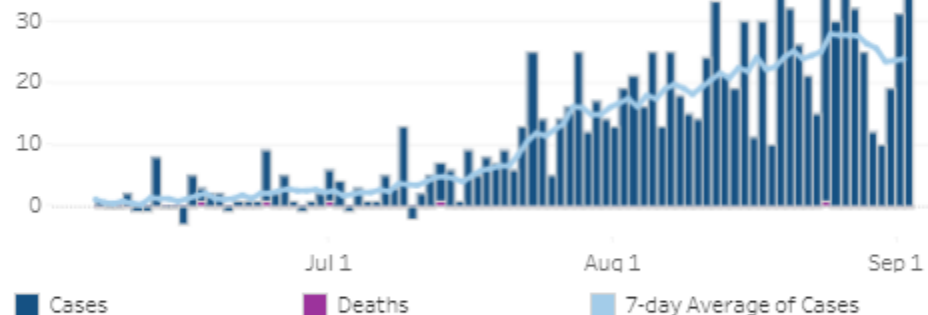
Total Deaths: 142

Change since
Yesterday: 0

**7-Day Average
of Cases: 23.7**

Change since last
Thursday: 3.9 ↓

Cases, Deaths and 7-day Average
Previous 90 Days



Data was updated on **September 2, 2021**

The case count includes laboratory-confirmed cases and probable cases (symptomatic patients diagnosed by a doctor but not tested) reported by the Virginia Department of Health on the date noted. Due to periodic data lags and corrections, cases and deaths reported on a certain date may have occurred at any point in the past. Population data is from the Washington Council of Governments 9.2 Round Forecast for the City of Alexandria. Levels of community transmission are defined by the Centers for Disease Control and Prevention (CDC).

For more information on the community transmission indicator, please visit the CDC website [here](#).

Surveys

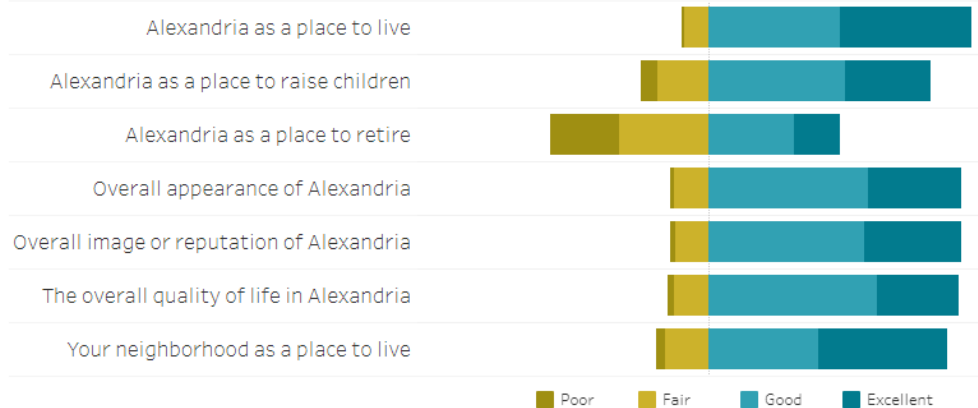


City of Alexandria Resident Survey Results



Select Year

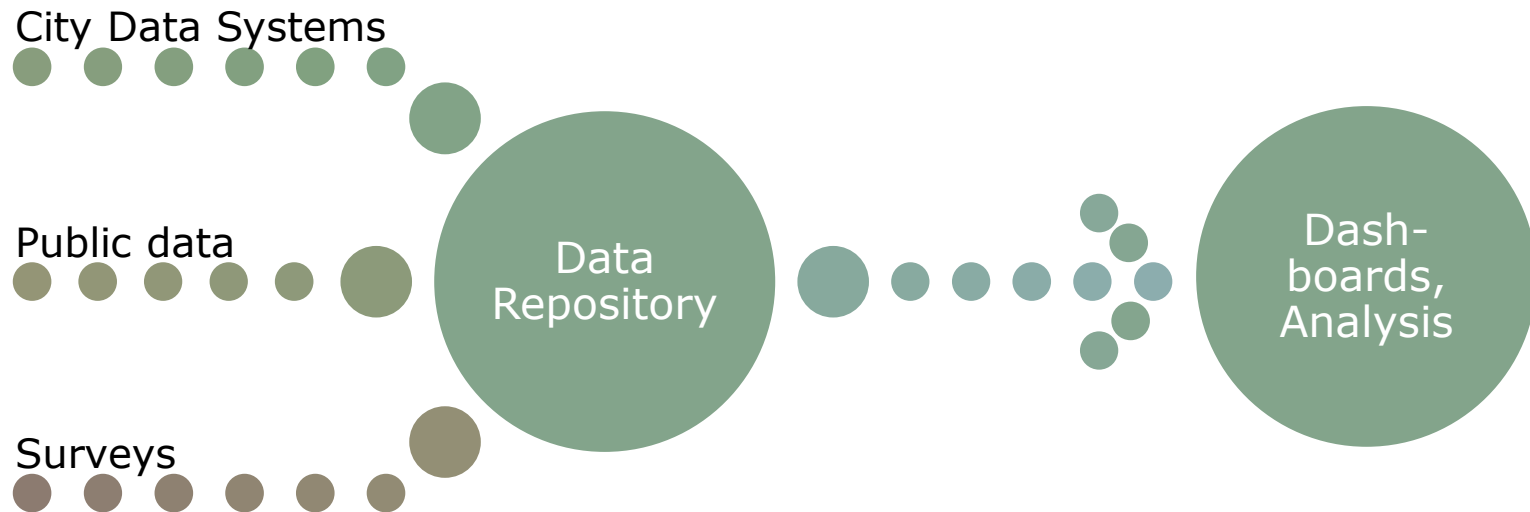
2020



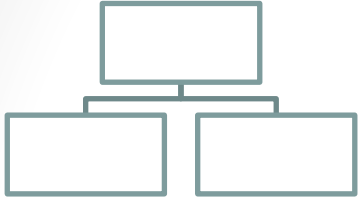
Select a Theme or Comparison Group to Explore Further



Data Centralization



More About OPA



OPA has one director and four analysts



There are 100+ other local governments that have similar services



OPA's work has been recognized nationally and featured by professional organizations

Questions?

Office of Performance Analytics

alexandriava.gov/Performance